

5 Facts on Emergency Community Care



During a medical emergency, Veterans should immediately seek care at the nearest medical facility. A medical emergency is an injury, illness or symptom so severe that without immediate treatment, you believe your life or health is in danger. If you believe your life or health is in danger, call 911 or go to the nearest emergency department right away.

Veterans do not need to check with VA before calling for an ambulance or going to an emergency department. During a medical emergency, VA encourages all Veterans to seek immediate medical attention without delay. A claim for emergency care will never be denied based solely on VA not receiving notification prior to seeking care.

When presenting at a non-VA Emergency Department -

1. Identify yourself as a Veteran at the community facility
2. Call 318-990-4033 or 1-800-863-7441 extension 4033 within 72 hours of visit
3. Provide information on secure line (full name, last 4 SSN and return contact)
4. Link to additional information:
https://www.va.gov/COMMUNITYCARE/programs/veterans/Emergency_Care.asp
5. Notification does not guarantee payment for services



To visit the Community Care website, scan the QR code with your mobile device.

VA



U.S. Department of Veterans Affairs

Veterans Health Administration
Overton Brooks VA Medical Center